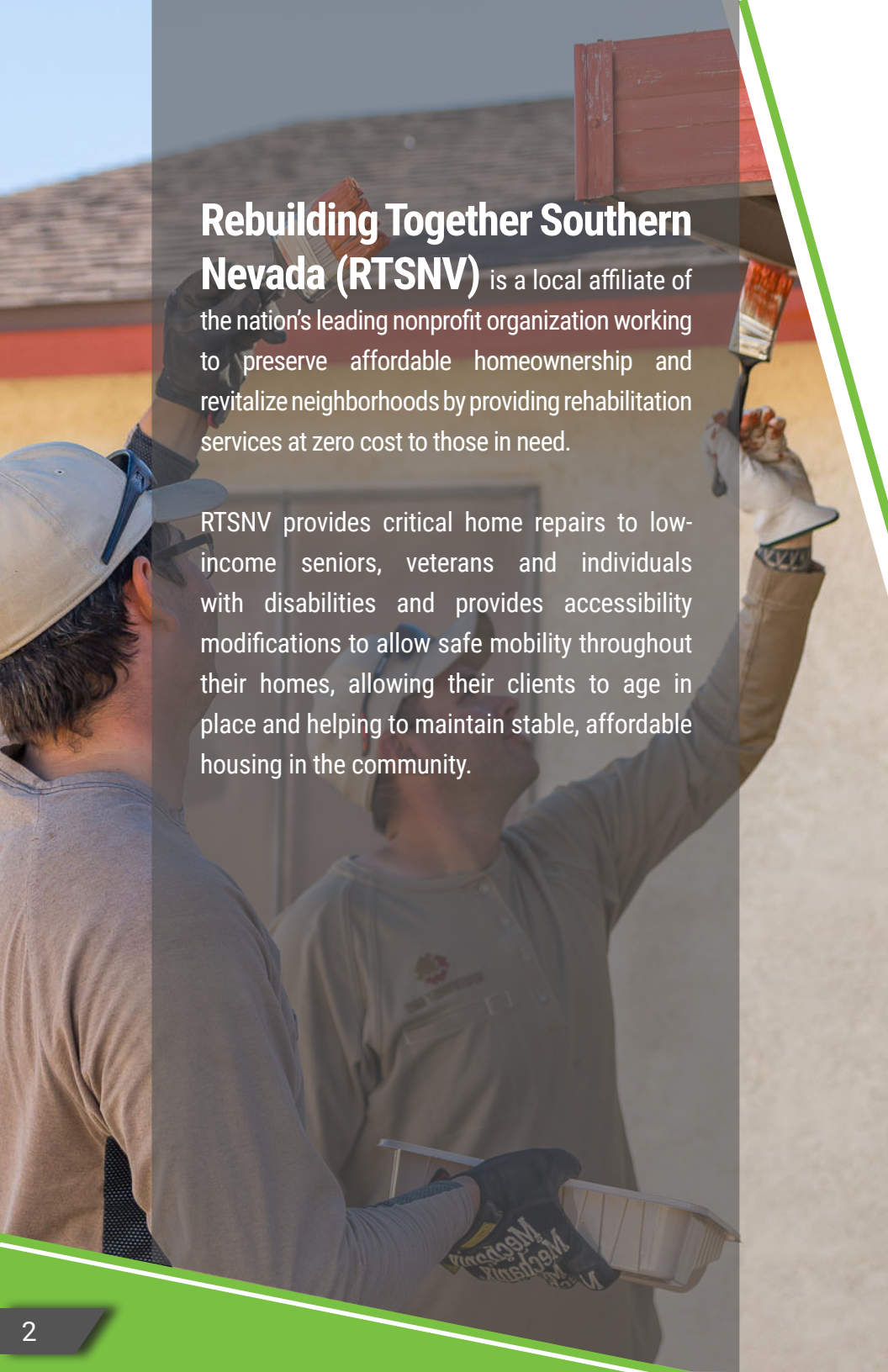


# Rebuilding Together Southern Nevada Program Evaluation

## *Executive Summary*



2022  
-  
2023

A photograph of two people wearing gloves and hats, painting a wall. One person is in the foreground, wearing a grey shirt and a tan cap, holding a paintbrush. The other person is in the background, wearing a grey shirt and a tan cap, also holding a paintbrush. They are painting a wall that has a red horizontal stripe. The background shows a house with a brown roof and a red wall. The image is partially covered by a semi-transparent grey box containing text.

## Rebuilding Together Southern Nevada (RTSNV)

is a local affiliate of the nation's leading nonprofit organization working to preserve affordable homeownership and revitalize neighborhoods by providing rehabilitation services at zero cost to those in need.

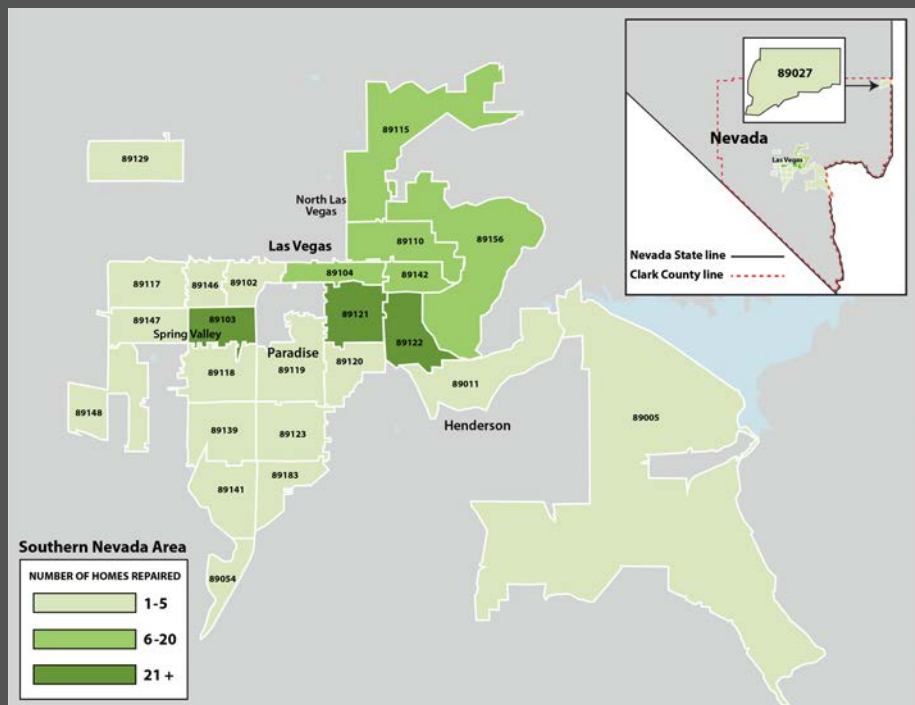
RTSNV provides critical home repairs to low-income seniors, veterans and individuals with disabilities and provides accessibility modifications to allow safe mobility throughout their homes, allowing their clients to age in place and helping to maintain stable, affordable housing in the community.

From **February 1, 2022**  
**through January 31,**  
**2023** RTSNV completed **199**  
**home-repair projects** in  
unincorporated Clark County.

RTSNV partnered with the external evaluator Actionable Insights to conduct a program evaluation based on the desired outcomes of its core practice model, Safe and Health Housing.

This evaluation focused on the question:

**“To what extent are the lives of low-income homeowners and their families in unincorporated Clark County improved as a result of RTSNV’s work?”**



This study only considered low-income homeowners residing in unincorporated Clark County. The repairs provided were funded by an American Rescue Plan Act (ARPA) grant to Clark County.

# OUR METHODS

## HEALTHY HOUSING CHECKLIST

Rebuilding Together Southern Nevada, like most other Rebuilding Together affiliates, uses a checklist of 25 Safe and Healthy Housing Priorities to assess homes before it repairs them. Once repairs are complete, RTSNV fills out the checklist again (post-repairs). Actionable Insights analyzed the changes by comparing the checklists pre-repairs and post-repairs for each client. Results reported on the following pages include data from the checklist analysis.

## HOMEOWNER IMPACT SURVEY



To measure impact on homeowners themselves, RTSNV surveyed homeowners about changes they may have experienced since repairs were made. Surveys were administered to all households served by mail and online as well as follow-up telephone interviews. Actionable Insights analyzed changes reported via the survey and linked the 25 Safe and Healthy Housing Priorities data and demographic application data with survey responses to better understand the associations between customer outcomes and repairs.

## IMPACT DOMAINS & INDICATORS

**Rebuilding Together** created a logic model to clarify the desired outcomes of the organization. The outcomes from the logic model can be organized into the domains shown below. **The impact survey was created to measure impact across these domains.**



**IMPROVED  
LIVES**



## COMMUNITY

*Improved relations with neighbors  
Stable neighborhoods  
Retention of housing stock*

## SAFETY

*Safer structures  
Safety from outside dangers  
Reduced hazards and reduced falls*

## PHYSICAL HEALTH

*Improved functionality of homes  
Better personal hygiene*

## MENTAL HEALTH

*Improved well-being  
Pride of homes  
Ability to cope with life stressors*

## ECONOMIC SECURITY

*Decreased home maintenance costs  
Improved property values*

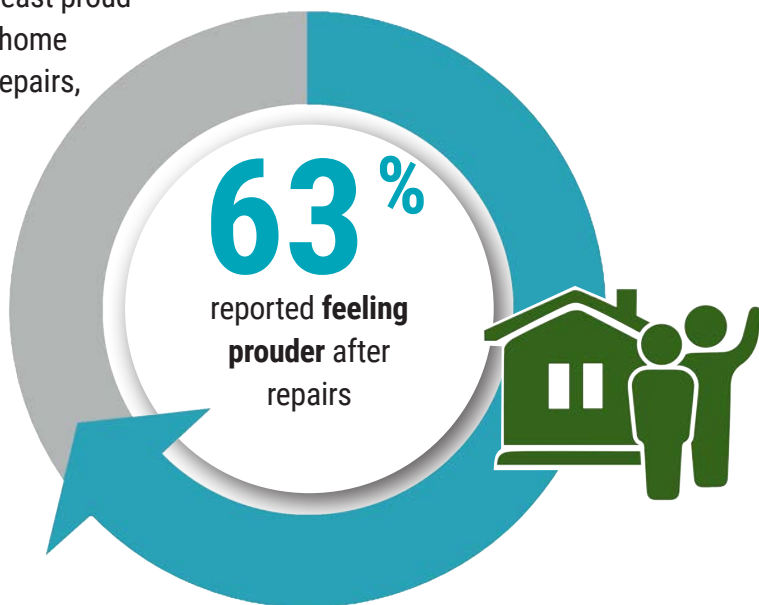
## INDEPENDENCE

*Physical mobility  
Ability to take care of the home  
Ability to age in place*

# COMMUNITY CONNECTION

## PRIDE OF HOME

Among homeowners who reported feeling least proud of their home before repairs,

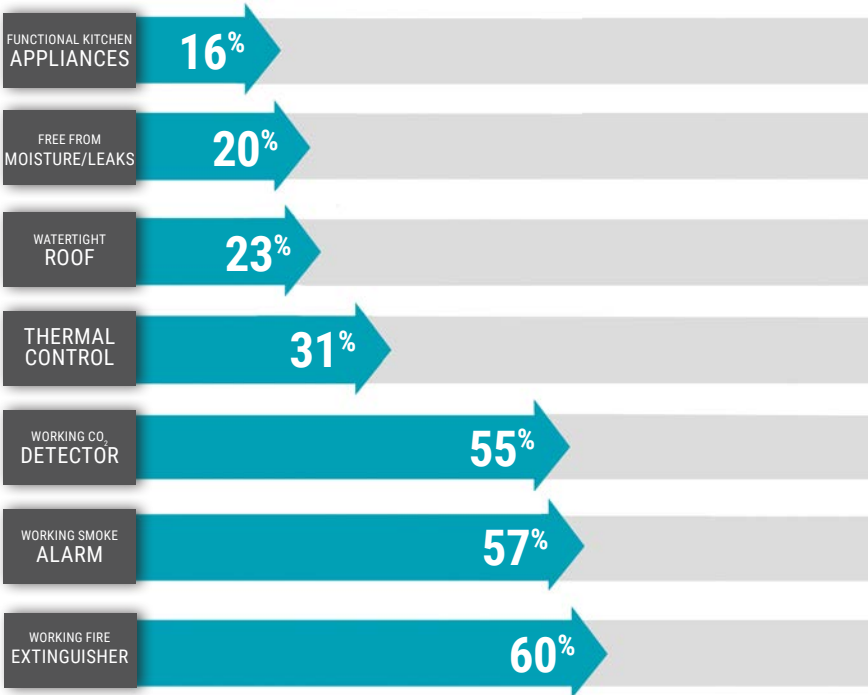


**“** *I am so happy with the work that was done. It helped me out more than you can know.”*



# SAFETY

## PERCENT OF PROJECTS WHICH RESULTED IN HEALTH & SAFETY IMPROVEMENTS



“The work that was done was impeccable, from the water heater to the smoke detectors and fire extinguisher. The customer service was top-notch.”

“Rebuilding Together has meant the world to us. It is a life saver to know you guys would come in and give us a new AC. There is no way we could afford it or repairs.”

“It gets very hot here and I do not think we would have survived.”

## FALL REDUCTION

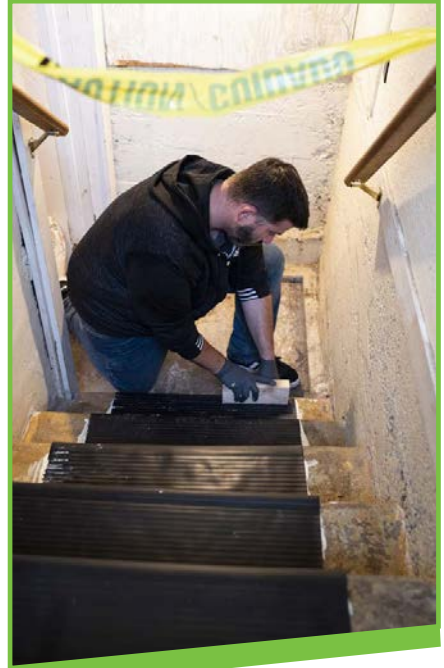


27%

of respondents reported falling or having a “close call” in the six months before repairs.

99%

did not fall in the four- to five-month period after repairs.



## EASE OF BATHING

Among homeowners who felt it was *difficult to bathe* before repairs,



95%

reported **finding it easier** after repairs.

Respondents with chronic mobility issues felt it was significantly **easier to bathe** after repairs than respondents without those issues.

“It makes me feel very safe when I am taking a bath to have the grab bars in there.”

“I am able to take a safe shower!”

## HOME ACCESSIBILITY

Among homeowners who felt it was difficult to **enter and exit their home** before repairs,

80%

reported finding it easier to do so after repairs.

“I can now easily go out to the back yard to relax!”



Respondents in **households with veterans** said it was **significantly easier** to enter/exit their homes after repairs than respondents in households without veterans.

## EASE OF MOVEMENT

Among the few homeowners who felt it was difficult to move around their home before repairs,

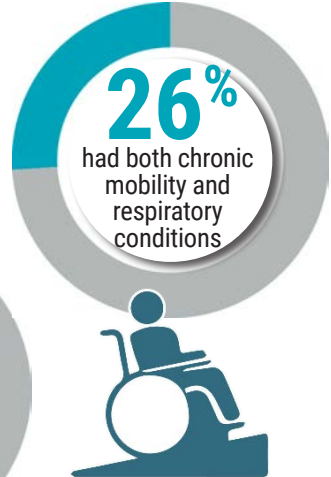
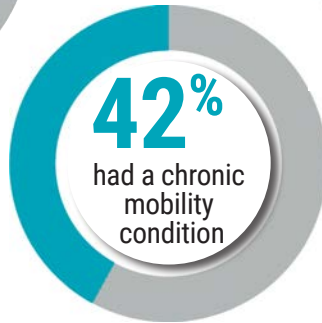
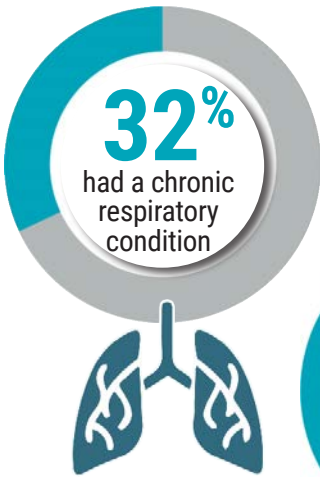
75%

reported **finding it easier** after repairs.



“I am now able to **use my ramp** without being nervous about it falling apart.”

# PHYSICAL HEALTH



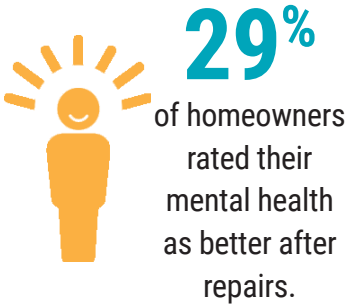
Of the homeowners who  
**reported** better mental  
health after repairs,



agreed with the statement  
***"My physical or mental  
health improved because  
of the repairs to my  
home."***

# MENTAL HEALTH

## WELL-BEING



## STRESS REDUCTION

Among homeowners who reported a *high frequency of feeling nervous or stressed about the condition of their home before repairs,*



reported a *reduction in their frequency of feeling nervous or stressed* after repairs

## INCREASED HAPPINESS

Among homeowners who reported *rarely or never feeling happy* before repairs,

“Having my AC fixed was an unbelievable gift. My family was having a hard time with it not working properly. It was a huge stress relieved.”



# ECONOMIC SECURITY

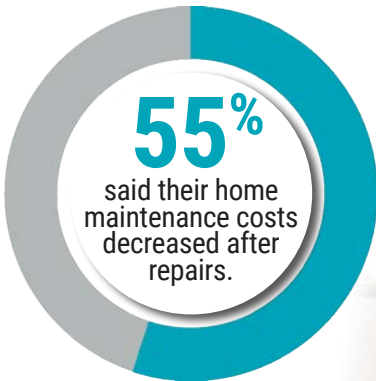
## FINANCIAL ASSET

Among homeowners who reported perceiving their property as having the least financial value before repairs,



reported perceiving their property as *more valuable* after repairs.

## COST REDUCTION



“I was very stressed about my repairs and how I was going to be able to pay for it. Because of Rebuilding [Together], I didn’t have to.”

# INDEPENDENCE

## CONFIDENCE IN DAILY LIVING

Among homeowners who were the least confident *engaging in activities of daily living (ADLs)* without falling before repairs,

60%

reported feeling more confident after repairs.



Respondents with chronic mobility issues felt significantly more confident engaging in ADLs after repairs than respondents without those issues.

## FOOD PREPARATION

Among the few homeowners who found it the most difficult to prepare food before repairs,

100% reported finding it easier after repairs.



*"I feel real good in my home. I can cook and clean the house without any problems."*

## ABILITY TO AGE IN PLACE

33%

of homeowners rated their likelihood of aging in place as greater after repairs than before.



Respondents with chronic mobility issues rated their likelihood of aging in place as significantly greater after repairs than respondents without those issues.

# CONCLUSION

**From February 1, 2022 through January 31, 2023 RTSNV improved the lives of low-income homeowners and their families in unincorporated Clark County.**

These improvements were in all six of RTSNV's areas of impact measured: community, economic security, independence, mental health, physical health, and safety. Survey results paint a very clear picture of how RTSNV work is affecting low-income Clark County homeowners' lives: They are moving around their homes with greater ease, falling less frequently, and facing fewer hazards related to delayed maintenance. RTSNV's work is making key activities of daily living, such as bathing and cooking – actions that many take for granted – easier for some of the homeowners served. This improved level of independence is associated with homeowners feeling happy more often and less frequently stressed about the condition of their homes than before the repairs were made. Although home repairs cannot address the multitude of factors influencing a person's quality of life, RTSNV's evaluation data show measurable gains in homeowners' overall mental and physical health after repair projects were completed. Last but not least, RTSNV's work also gave many people a greater sense of pride in their homes and increased the likelihood that they'll stay put as they age.







<https://www.rtsnv.org/>